

# AT&T Chauffeurs

## Booking Terms and Conditions

### 1. Hirer

The term hirer shall refer to the person(s) identified on the booking form as the bride and/or groom and/or the person who signed the booking form.

### 2. Deposit

Bookings are accepted only following receipt of a deposit of €150 per car and a completed booking form. The deposit or any other amount paid in advance is non-refundable. Please make cheques payable to AT&T Chauffeurs. Deposit can also be paid by Credit Card or Laser Card. A further payment of 50% of the total must be received by 30th November if the booking is made in the year prior to the wedding date. Car booking is not secured until you receive a confirmation of online booking from AT&T Chauffeurs.

### 3. Balance

The balance can be paid on the wedding day by cash or Bank Draft only, payment must be made to the driver on arrival or prior to departure from the church. We do not accept payment by personal cheque on the day of the wedding. Balances paid by Credit Card will incur a 2.5% transaction fee.

### 4. What is Included

If one car is booked we will provide one collection from the address specified for the Bride. The same car may provide an additional collection for Bridesmaids only if distance and time allows, this must be agreed in advance. If the Groom is to be collected a second car must be booked and we will provide one collection from the address specified for the Groom. The car, which collects the Groom, may also collect the Bridesmaids separately if the church and the Bridesmaids collection address are within a reasonable distance, this must be agreed in advance. Full details of collection addresses, ceremony and reception locations must be made known at the time of booking. A stop for photographs can be included on the way from the ceremony to the reception. We must be notified of the location in advance. Our service ends when the car(s) arrive at the Reception venue and all passengers leave the car(s).

### 5. Change of date

If you change the date of your wedding you must notify us in writing. If the car(s) you have booked are not available on your new date we will offer alternative car(s) if available. If we have no alternative car(s) available then the booking will be cancelled. The deposit or any other amount paid in advance is non-refundable.

### 6. Other changes

If you change any other details of your wedding e.g. collection address, church or reception venue, you must notify us in writing or complete a new booking form.

### 7. Cancellations

Cancellations must be made in writing. If you cancel within 12 weeks of the wedding date, the entire outstanding balance will be payable immediately and shall become a legal liability of the hirer. The entire outstanding balance due will be debited where possible from the Credit or debit card given and a confirmation/receipt will be issued. If two or more cars are booked and one car is cancelled, the deposit apportioned to that car is not transferable to the remainder of the booking and will be forfeited.

### 8. Ribbons & Champagne

If we are unable to provide ribbons in your requested colour we will offer you an alternative colour or you may supply your own ribbons (dimensions provided on request). We provide Champagne for the Bride and Groom on departure from the church.

### 9. Car

In the unlikely event that the car(s) you book become unavailable, we reserve the right to substitute a similar car, which may be a different colour to the car originally booked. If we substitute a different model, we will refund any difference in price. If we are unable to provide an alternative car, a full refund will be offered. We are not responsible for failure to provide the services booked or any late arrival caused by severe weather conditions or any other condition outside our control.

### 10. Children

Safety regulations require that children aged 4 years and under must be seated in a child seat which must be provided by the hirer and which must be fitted and removed by an experienced adult. Children aged 4 years and over must occupy a full seat and wear a seatbelt. All children must be in the care of a responsible adult at all times.

### 11. Luggage

We accept no responsibility for damage or loss to luggage, bags or any other items transported in our cars and for any such items left in our cars. It will be the Hirer's responsibility to arrange collection of left items and bear any costs incurred.

### 12. Damage

The hirer is responsible for any damage caused to the car(s) by themselves and/or their guests. In the event of soiling caused by any passenger through food, drink, illness, etc. a minimum charge of €140 will be payable immediately to cover valeting costs.

### 13. Liability

In the event if any claim or dispute arising, the maximum liability of AT&T Chauffeurs to the hirer shall not exceed the total amount paid by the hirer.